



Whatcom Dispute Resolution Center

13 Prospect Street, Suite 201, Bellingham, WA 98225

(p) 360-676-0122 (f) 676-0783 www.whatcomdrc.org

Parent/Teen Mediation Training

A 24-Hour Course ~

February 24th-26th: Thurs, Fri, and Sat (9am-6pm)

Call: (360) 676-0122 to register or visit: www.whatcomdrc.org

Pre-registration required. Workshop fee: \$50 for WDRC mediators, \$95 for other mediators
and \$249 for general public.*

Combining theory and practice this course is an engaging, hands-on and intensive skill building opportunity.

Course Content Includes:

- History of P/T – application of p/t mediation
- Communication skills review
- Introduction of 6 stage outline – includes caucus
- Intake – screening appropriate cases, gathering relevant information
- Teen developmental issues
- Our biases regarding family issues – Our experiences as teens
- Family communication conflict strategies
- Building buy-in and use of caucus
- Dealing with “big” issues – trust, responsibility, freedom, respect

*This course is available to community professionals working with youth and families. Mediation certification is not required, but professional background is important.

** Social Work Continuing Education Credits may be available. Please contact us.

Course Instructor: Marc Steiner was the coordinator and trainer of the Parent/Teen Mediation Program for the New Mexico Center for Dispute Resolution. The P/T program received 500 referrals each year, primarily from juvenile justice, schools, and other community organizations. Marc has trained hundreds nationally in this specialized field including consulting in program implementation.